

Notice to all Light Vehicle Accredited Repair Shops

MPI Shop Measures Updates

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Previously on October 18, 2022, and February 14, 2023, the MPI Shop Measures Updates Notices to Trade shared changes to shop measures.

Effective May 15, 2023, MPI will officially begin evaluating shop performance based on the updated shop measures resulting in repair shops will return to receiving one shop measures scorecard reflecting changes shared on the parallel scorecards from the previous three months. All three months of performance will be under the new shop measures calculation. Cycle time and touch time information will not be available on the May scorecard but will be available for June.

With this, the draft callout for the <u>2023 Shop Measures Information Guide</u> and the <u>2023 Shop Measures – Questions & Answers</u> will be removed.

If you have any questions, please contact your Shop Relationship Advisor (SRA) at sra@mpi.mb.ca.